



Human Resources

119 Gov. Foraker Pl., Suite 203
Hillsboro, OH 45133

July 28, 2026

Dear Health Care Providers:

Highland County recently transitioned its health insurance coverage to Anthem through our partnership with the County Employee Benefit Consortium of Ohio ("CEBCO"). **This change is effective August 1, 2026.** As part of this transition, employees will be able to carry over their 2026 deductible balances, out-of-pocket accumulations, and existing prior authorizations to Anthem.

To help ensure a smooth transition for our employees, we respectfully request your patience and flexibility regarding billing, claims processing, reimbursements, and related administrative matters during this period. We anticipate that the transition process may take approximately six (6) to eight (8) weeks to be fully reconciled.

If you require immediate assistance with transition-related issues involving a significant medical service, such as surgeries, procedures, hospitalizations, or other complex cases please contact:

Justin Grant

Lead Senior Benefit Specialist, CEBCO
614-220-7984 (leave message)

jgrant@ccao.org.

Thank you for your cooperation and support as we work to ensure continuity of care for our employees and their families.

Sincerely,

Amy Bradley

Amy Bradley, SPHR
Director of Human Resources